



LOURDES A. LEON GUERRERO
MAGA'HAGAN GUAHAN
GOVERNOR OF GUAM

JOSHUA F. TENORIO
SEGUNDO MAGA'LÁHEN GUAHAN
LT. GOVERNOR OF GUAM

GOVERNMENT OF GUAM

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



THERESA C. ARRIOLA, MBA
DIRECTOR

PETERJOHN D. CAMACHO, MPH
DEPUTY DIRECTOR

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DPHSS Bureau of Social Services Administration Staff Professional Development Training

Hagåtña, Guam – The Department of Public Health and Social Services (DPHSS) would like to inform the community that the Division of Children’s Wellness (DCW) Bureau of Social Services Administration (BOSSA) will be **closed on Friday, May 22, 2026 from 8:00 AM to 1:30 PM** for staff professional development training.

During this time:

- Frontline phone lines for BOSSA will be unavailable.
- Staff will not be on site to receive documents or in-person inquiries.
- The Child Protective Services (CPS) Crisis Unit will remain on standby to respond to any urgent child protection matters.

BOSSA front desk operations will **resume at 1:30 PM on Friday, May 22, 2026.**

This professional development training is part of DPHSS and DCW’s continued commitment to:

- Enhance the quality of care and services for children and families.
- Build greater resiliency within our child welfare systems.

We appreciate the public’s understanding, patience, and cooperation as we invest in our workforce to improve service delivery and outcomes for the families we serve.

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